



## Company Profile:

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### **Company Description:**

Hotel Internet Services, Inc. (HIS) is hospitality's leading dedicated provider of high-speed internet access and next-generation IoT technology that can meet even the highest of guest expectations. Since the company's founding almost 20 years ago, HIS has risen to become one of the industry's most reputable, experienced and trusted brands in hotel connectivity, in-room guest entertainment and online data security. Its hospitality-focused network expertise is credited with ensuring fast and reliable online connections for countless properties and guest devices across the United States.

As hospitality's full service provider for a wide range of hotelier and guest connectivity needs, HIS also leads the industry in spurring further innovation for modern in-room guest entertainment with its BeyondTV and BeyondTV GuestCast platforms. Both solutions offer guests the effortless ability to securely access personal streaming subscriptions on guestroom televisions, with BeyondTV further providing guests with the instant contactless ability to request hotel services from the convenience and safety of their room. Maximizing a hotelier's potential to fully leverage the latest in smart technology is Fusion IoT, an advanced and robust solution that provides properties with instant remote management and control over their array of IoT-based amenities and services including thermostats, lighting and more.

Headquartered in Clearwater, Florida, HIS solutions can be found in countless properties and guestrooms around the world. In addition to the US, HIS services also extend to serving hotelier needs throughout North and South America as well as Australia and several European countries.

## **Latest Innovations:**

**Hotel Wi-Fi** - Offering the highest standards in IP network design, internet performance monitoring and data security encryption, HIS' advanced technology and expertise is the industry's first choice in meeting even the most demanding of online guest expectations. Far from simply serving as a hardware provider, all network systems and services are continuously monitored by HIS for security and performance to ensure data protection and privacy, and are maintained by Hotel Internet Services, 24 hours a day, 365 days a year.

With a priority on ensuring total network privacy and security, HIS' online solutions are designed to safeguard users during the most sensitive of data transactions. Fully PCI compliant, HIS can shield information such as personal credit or banking details from unauthorized access.

With HIS, hoteliers can also ensure that each network segment is strictly segregated and off-limits to all other zones. Businesses that use the solution can be confident that administrative data is kept completely separate from customer data traffic, and therefore the risk of sensitive information being unintentionally shared or falling into the wrong hands is eliminated.

**Fusion IoT** - As the hotel industry moves ever closer to the full-scale adoption of smart technology, operational complications can and do arise. With Fusion IoT, bypass challenges with monitoring and managing an array of IoT-enabled devices and services while providing your guests with the benefits of an inherently secure network. Representing the ultimate in network communication, control and awareness, Fusion IoT provides hoteliers with real-time management capabilities over a vast range of IoT-based platforms including thermostats, sensors, lighting, CCTV cameras and much more. With Fusion IoT always be sure of your hotel's ability to provide the latest in seamless personalized service while maximizing operational efficiency and minimizing utility costs.

**BeyondTV** - The first fully integrated hospitality streaming and screen casting solution, BeyondTV enables guests to have a completely personalized in-home entertainment solution right in their hotel room. What Chromecast, Apple TV, Roku and Amazon Fire TV bring to the home, guests can now recreate in their hotel room with instant access to virtually any streamed service of choice. A fully comprehensive in-room solution, BeyondTV also provides guests with the ability to locate hotel information, request amenities, review their bill and check-out from the comfort of their guestroom and without risking germ exposure by coming into close contact with others.

With its all-new myRemote feature, BeyondTV takes guest safety and convenience one step further by providing users with the ability to transform personal devices into fully interactive and contactless virtual TV remotes. Instantly compatible with virtually any television model in use by today's hotels, myRemote allows guests to control all BeyondTV and guestroom television functions worry-free. With a simple QR code scan and without even requiring a Wi-Fi connection, guests can use myRemote to change channels, adjust volume, view TV guides, request hotel services, switch between streaming subscriptions, update language settings or color themes and much more. Also able to integrate with either Amazon's Alexa or Google Nest, BeyondTV can further offer the latest in contactless convenience with voice-activated control over virtually all solution functions in addition to in-room smart amenities such as thermostats, lighting and drapes.

With security in mind, the platform also is designed with patented data privacy technology to ensure that users have complete peace-of-mind when accessing personal streaming account information. Each guestroom platform exists on its own private network so that sensitive guest information cannot be inadvertently shared or accessed by others. Once a guest checks out, all personal data is also automatically deleted. In order to provide guests with an even greater sense of security, BeyondTV also offers guests the option of deleting their information at any time with the push of a button.

## **BeyondTV**

**GuestCast** - An advanced standalone casting solution that, while affordable for hoteliers to implement, provides guests with the ability to securely cast a wide range of personalized content from their own devices onto guestroom televisions. BeyondTV GuestCast is compatible with more than 1,000 mobile-based apps and is significantly designed to provide hoteliers with a seamless implementation and management process, while ensuring ease-of-use for guests. With BeyondTV GuestCast, hotel guests are able to instantly cast their own content hassle-free from personal computers, iOS or Android-based devices. Guests can also rest assured that their sensitive data is never at risk of theft or unintentional sharing, due to GuestCast's device isolation capabilities that prevent cross-room communication. GuestCast is further able to integrate with a property's free-to-guest system and can provide hoteliers with the ability to monitor system health alongside 24/7 HIS support, ensuring that guests remain fully satisfied with their experience throughout the duration of their stay.

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